

Cradle Kalamazoo Care Coordination Registry (CCR)

Care Coordination Registry (CCR) that serves as the data infrastructure for community-based care coordination efforts involving maternal-infant home visitation programs

Infant Morality is the tip of the iceberg ...

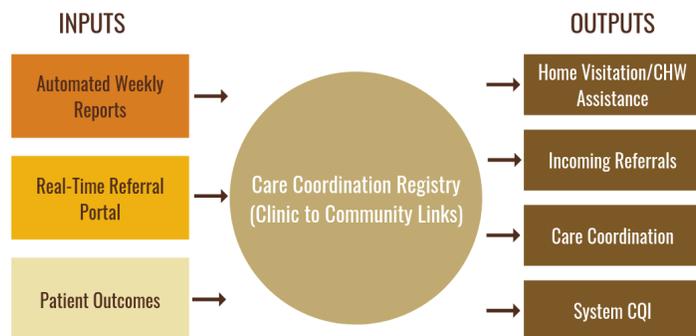
In Kalamazoo County today, poor infants and infants of color die at four times the rate of White, higher-income infants. It is not for lack of resources, given that Kalamazoo has two delivery hospitals, three obstetric clinics, several private practice obstetric offices, and multiple maternal-infant support programs. These resources, though, are not reaching the highest risk families. Care coordination of social, medical, and economic resources through team case reviews and continuous quality improvement metrics, are evidence-based strategies for increasing service reach and effectiveness.

CCR Function & Continuous Quality Improvement Processes

The CCR serves dual functions:

- (1) referral portal into maternal-infant support programs;
- (2) administrative tracking of perinatal, pregnant and one-year-postpartum, women and their infants across time, programs, and referral sources.

Overall the CCR reduces duplication, encourages coordinated case-sharing, provides updated contact information for finding lost-to-contact cases, and maintains case status logs for weekly frontline case review meetings.



CCR Accomplishments 2017-2018

- Created data use and process agreements between partners and the CCR
- Hosted over 50 bi-weekly frontline staff meetings with 9 programs
- Reviewed and shared over 250 cases at the frontline staff meetings
- Over 10,000 callers screened and routed to perinatal home visitation programs
- Between 2015-2018, assembled 2,884 prenatal home visitation referrals
- 0 deaths among enrolled women of color (5 expected given infant mortality rate)

Funding From

- United Way of Battle Creek Kalamazoo Region
- Kalamazoo Healthy Babies Healthy Start